

Thank you for your recent Echo Bridge instrument purchase!



Echo Bridge Music (“EBM”) warrants Echo Bridge instruments to be free from defects in materials and workmanship for one (1) year from the original purchase date, except that pickups, switches, jacks, controls, all other electronic components, tuning machines, hardware, cases and case hardware are warranted for a period of ninety (90) days from the date of original purchase. This warranty applies only to the original retail purchaser when this instrument is purchased from an Authorized Echo Bridge Dealer, may not be transferred or assigned to subsequent owners and is subject to the limitations set forth herein.

This warranty does not cover: the subjective issue of tonal characteristics; instruments that have been altered or modified in any way; instruments that have been damaged due to misuse, negligence, or accident; shipping damages of any kind; instruments that have been subjected to extremes of humidity or temperature; or normal wear and tear (fret, nut, or saddle wear, worn or scratched finish, string replacement).

For complete warranty information or to submit a warranty claim, please contact:

Echo Bridge Music | 26 Fox Road | Waltham, MA 02451
Tel. 888-525-0407 | info@echobridgemusic.com

Upon authorization, the owner will be instructed to bring/ship the instrument to the nearest pre-arranged authorized dealer or Echo Bridge Music facility with a copy of the sales receipt to either have authorized repairs performed or to obtain a Returns Authorization prior to return to the manufacturer. All shipping and insurance, including any perceived “collector” value, are the sole responsibility of the original purchaser.

Upon arrival at the Echo Bridge Music facility, Echo Bridge Music will repair or replace at our discretion any instrument or part thereof which is found to be defective under the terms of the Warranty. If the repair is covered under the terms of the warranty, it will be repaired or replaced at no cost to the original owner.